



PURPOSE DRIVEN PROGRESS

Lone ★ Star *Circle of Care*

2024 Annual Report

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A Letter From Our CEO

“Each member of our organization contributed to the progress we made this year, and their collective efforts are a testament to the strength of our team.”

JON CALVIN
Chief Executive Officer



As I reflect on the progress made in 2024, I am filled with deep gratitude for the dedication, resilience, and collaboration demonstrated by the entire Lone Star Circle of Care (LSCC) team. This year has brought significant transformation to our organization. It is through the unwavering commitment of our staff that we have been able to continue expanding our reach and impact.

In 2024, LSCC embarked on several key initiatives aimed at strengthening our organization and positioning ourselves for the future. These included the transition to a new electronic health record system (athenaOne), the implementation of an advanced patient navigation center software (Talkdesk), and a comprehensive overhaul of our IT infrastructure. While these undertakings were essential to improving patient care, increasing operational efficiency, and enhancing our ability to adapt to future challenges, they were not without hurdles.

The changes required substantial adjustments across the organization, including adapting to new systems, navigating temporary disruptions, and learning new workflows. Despite these challenges, our teams responded with professionalism, resilience, and a shared commitment to ensuring the continued delivery of exceptional care to the communities we serve. These efforts reflect purpose-driven progress, striving not only for operational success but also for meaningful, patient-centered impact.

I would like to extend recognition to our clinicians and care teams for their steadfast dedication to balancing the demands of new systems while maintaining compassionate care. Equally, our support teams played a vital role in ensuring smooth transitions and offering critical assistance to our frontline staff. Each member of our organization contributed to the progress we made this year, and their collective efforts are a testament to the strength of our team.

Looking ahead, we are confident that these strategic investments will form the foundation for even greater innovation, efficiency, and patient-centered care. As we continue to evolve, we are committed to building a healthcare system that is better integrated, more responsive to the needs of our patients, and well-prepared to navigate the challenges of an ever-changing landscape.

With gratitude,

A handwritten signature in blue ink, appearing to read "J. Calvin". The signature is fluid and cursive.

JON CALVIN
Chief Executive Officer

Our Mission



Lone Star Circle of Care provides exceptional and accessible patient-centered healthcare for our Texas neighbors.

Our Vision



We will eliminate health inequities to facilitate wellness and optimal living for all, helping strengthen our communities.

Our Values



Compassion, Integrity, Respect, Service, Innovation, Excellence.

2023–2025 Top Strategic Priority Areas



People

We ensure a culture that values, respects, and treats employees equitably. We have a stable workforce designed to provide high-quality care.



Technology

We leverage technology innovations to advance care. We enhance patient, provider, and staff digital experiences.



Patient Care

We contribute to healthier communities.



Sustainability

We maximize opportunities to build financial stability.



Our Services

“I love working at LSCC because of its mission and vision, ensuring that everyone has access to healthcare. It is a humbling vocation to care for members of our communities and collaborate with colleagues who uphold the integrity of all persons who enter LSCC clinics. 2024 has been a standout year for progress. We transitioned to a new EMR, athenaOne, and I have noticed an easier workflow and better communication with patients since the change. I am proud to work for a company that embraces advances in technology.”

JENNIFER MANUEL
Physician Assistant



Behavioral Health

LSCC offers psychiatry and psychotherapy for patients preschool age and up. Behavioral health services are integrated with primary medical care to provide seamless and holistic treatment.



Convenient Care

LSCC offers convenient care with walk-in appointments available at certain locations.



Dentistry

LSCC offers general dentistry for all ages.



Family Medicine

LSCC offers primary medical care for all ages, including prevention, diagnosis, and treatment of chronic conditions.



Mobile Mammography

LSCC's Big Pink Bus offers low-cost, high-quality screening mammograms across Central Texas.



Obstetrics & Gynecology

LSCC offers obstetrics and gynecology, including prenatal care, labor and delivery, family planning, and gynecological surgery.



Pediatrics

LSCC offers preventive and acute medical care for children and teens.



Pharmacy

LSCC offers substantially discounted prescription medications for patients of LSCC's providers at LSCC's pharmacies and participating retail pharmacies.



School-Linked

LSCC offers access to primary medical care and behavioral health services for Georgetown Independent School District (GISD) employees, students, and their families.



Senior Care

LSCC offers preventive and acute medical care for patients age 55 and older, including diagnosis and treatment of chronic and complex conditions.



Virtual Visits

LSCC offers virtual visits day and night, which allow patients to have a convenient video visit with a LSCC clinician.



Vision

LSCC offers general optometry for ages five and up, including glasses.

“It has been an honor to work at Lone Star Circle of Care and help our Texas neighbors with their behavioral health needs. LSCC is not just a job to me, rather a commitment to continue providing health care that incorporates compassion, integrity, respect, service, innovation, and excellence. Every day is also an opportunity to continue growing professionally from these experiences. Lone Star’s culture and services are unique in their ability to help patients on multiple levels. I have been at LSCC going on five years and look forward to many more years to come!”

AUSTIN CANNADAY
Licensed Professional Counselor



Leading With Purpose

Executive Team and Clinical Leadership Team



JON CALVIN
Chief Executive Officer



KATHLEEN V. BUTLER, M.D.
Chief Medical Officer & Chief Quality Officer



NICHOLE COOK
Chief Financial Officer



TILLERY STOUT
*Chief Administrative Officer
& General Counsel*



RODOLFO SZOKE
Chief Information Officer



LINDSEY TIPPIT
Chief Operations Officer



DYDIA BURNSSED
*Director of Behavioral Health Therapy –
Quality*



SUNEELA CHERLOPALLE, M.D.
Director of Psychiatry



RAJ DIWAN, DDS
Director of Dental Services



KAVITA GAJJAR, M.D.
Medical Director of Pediatrics



ADEYOYIN "LOLA" OKUNADE, M.D.
*Medical Director of Family
& Adult Medicine*



DOROTHEA PITIKAS
*Director of Behavioral Health Therapy –
Operations*



Executive and clinical leadership pictured in front of new Harker Heights clinic

2024 Lone Star Circle of Care Board of Directors



STEVE PEÑA
Chair



ELIZABETH JOHNSON
Vice President



RUDOLPH METAYER
Secretary



SCOTT ALARCÓN
Treasurer



SASHA BULKLEY



JO Z. CARCEDO



JOHN GUSTAINIS



JACK HUNNICUTT



ALTON MCCALLUM



MARK SCHROEDER



ROLAND VALLE

Members of LSCC's Board of Directors bring diverse expertise in the areas of finance, legal affairs, construction, local government, and healthcare. A majority of LSCC's directors are consumers of LSCC's services, helping ensure that Board decisions and LSCC priorities are patient centered.



Empowering Our Team

“I loved the detail ‘Pride in Profession’ provided and tips in successfully communicating with patients and coworkers. It definitely gives you a different outlook on every different situation.”

NEW LSCC EMPLOYEE



Pride in Profession^{1,2}

In May 2024, LSCC implemented custom-designed patient experience training, Pride in Profession. Pride in Profession is an educational, engaging, and thought-provoking curriculum that reflects the culture of LSCC and how we communicate and care for our patients. Designed for clinic staff and providers, Pride in Profession inspires participants to be 'better' healthcare professionals. The primary goal of the program is to help patients reach positive outcomes through compassionate communication and trust.

The training consists of three modules that address the fundamentals of basic communication and how to apply compassion to those skills. With compassion in our communications, LSCC creates positive patient interactions, de-escalates tense situations, and demonstrates pride in our healthcare profession. LSCC conducts Pride in Profession at all New Employee Orientation sessions.

Empowering Our Team



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2024 Competency Fair^{3,4}

The 2024 Competency Fair was a great success, including hundreds of members of our care teams for an engaging and interactive learning experience. The annual event, held at Lake Aire Medical Center, offered a variety of hands-on training sessions to empower staff with the essential knowledge and skills required by The Joint Commission and the Health Resources and Services Administration (HRSA).

Employees participated in stations focused on skills such as waived testing, blood pressure monitoring, tuberculosis screening, automated external defibrillator usage, and other key skills. The Competency Fair is a collaborative effort between LSCC's Quality Department and Clinical Operations, with the participation of managers from across the organization. By combining vital training with a dynamic learning environment, the Competency Fair remains a key component of professional development at LSCC.

Retention Efforts^{5,6}

In November 2024, LSCC reached a historic milestone, with our workforce growing to an all-time high of 755 employees. Thanks to targeted Human Resource (HR) recruitment efforts, we welcomed 327 new hires, including 44 new providers. Overall turnover decreased by 13%, a significant improvement from 2023, while voluntary turnover also dropped by 10% compared to the previous year.

Mid-year, LSCC's Human Resources department introduced an enhanced hiring process for our Patient Service Representatives that resulted in decreased turnover for their team. The improved process includes pre-interview assessments that evaluate a candidate's personality and aptitude, allowing hiring managers to make informed decisions before proceeding further in the interviewing process. Medical Assistant screening processes were also updated to ensure the most qualified candidates move forward in the hiring process.

A new Employee Engagement Survey will launch in January 2025, allowing LSCC to assess the impact of key employee satisfaction initiatives implemented in 2024.

Improving Experience through Technology

athenaOne, CHADIS, FlexScanMD, and Talkdesk Implementation^{1,2,3}

In 2024, LSCC embarked on a transformative journey to integrate advanced healthcare technologies. On May 14th, LSCC successfully launched athenaOne, a cloud-based electronic health record (EHR) platform, along with three complementary, fully integrated tools: Talkdesk, FlexScanMD, and CHADIS. LSCC dedicated over a year to evaluate these technologies and plan for this complex, same-day go-live. These transformative changes are essential to elevating patient care, enhancing operational efficiency, and positioning LSCC for future success.

athenaOne: As athenahealth's flagship EHR platform, athenaOne equips LSCC with advanced patient health management tools that streamline clinical workflows and improve care quality. To ensure a smooth transition to athenaOne, LSCC staffed a dedicated command center and hosted athena implementation teams onsite for four weeks to support the go-live process.

Talkdesk: A modern, artificial intelligence (AI)-powered contact center platform, Talkdesk better connects callers to LSCC's Patient Navigation Center with self-service tools such as the ability to confirm, cancel, and reschedule appointments without speaking to a representative. These improvements enable enhanced, omnichannel communications for patients and partners, ultimately reducing effort, shortening resolution time, and strengthening service satisfaction.

FlexScanMD: FlexScanMD is a cloud-based inventory management system designed to streamline the tracking and reporting of clinical vaccine usage and storage. It features a

barcode scanning system that delivers real-time visibility into vaccine inventory across LSCC's clinical network, improving both operational efficiency and patient safety.

CHADIS: Supported by additional IT infrastructure, CHADIS enables patients to complete registration forms and clinical screening tools online, with responses seamlessly imported into athenaOne. This digital process eliminates LSCC's use of paper forms, optimizing data collection and utilization.

XpertDox

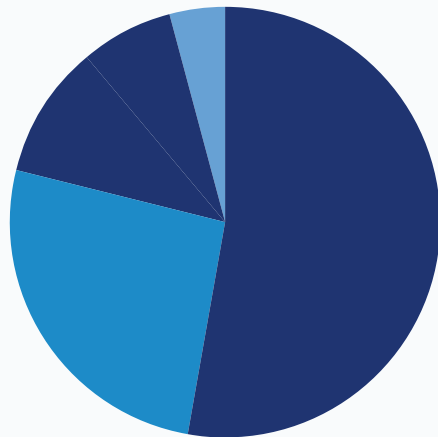
In late 2024, LSCC embarked on an ambitious project to integrate AI and robotic process automation into our coding and billing workflows, addressing critical challenges in accuracy, efficiency, and scalability. Partnering with XpertDox, a healthcare data analytics company, LSCC deployed AI-driven software that integrates with athenaOne to automate routine processes, enhance coding compliance, and reduce administrative burden on staff.

This initiative supports faster claims submission, decreases denials, and shortens revenue cycle times, all while improving operational resilience amid workforce shortages. Early results indicate significant improvements in coding compliance, efficiency, and revenue cycle management.

Through these strategic technological advancements, LSCC has established a solid foundation for improved healthcare delivery and operational excellence for years to come.



Operating Expenses Breakdown



- Salaries & Wages: **55%**
- Supplies & Other: **25%**
- Employee Benefits & Taxes: **10%**
- Rent: **7%**
- Depreciation & Amortization: **3%**

All financial information above is based on fiscal year 2024 data



\$60.7M

TOTAL PATIENT REVENUE



\$37.3M

IN GRANTS,
CONTRIBUTIONS
& OTHER INCOME



\$102.2M

TOTAL OPERATING EXPENSES

Paving The Way for Optimal Breast Health



New Big Pink Bus^{1,2}

The Big Pink Bus serves as a vital resource, traveling throughout Central Texas to provide mammograms to underserved and underinsured women. In February 2024, LSCC marked the highly anticipated arrival of a new Big Pink Bus after retiring the original mobile unit in 2023. The custom designed 34-foot unit features a larger dressing room with dual entry into both the hallway and the mammography suite. This allows for improved patient comfort, privacy, and ease of access. Additionally, the Bus includes a dedicated workspace for staff to more comfortably interact with patients during appointment check-in. The new Big Pink Bus continues to house a state-of-the-art 3D Hologic mammography machine, generously funded by Williamson County in 2021. This advanced technology enables the team to provide the most advanced and accurate screening mammography services throughout Central Texas.

The purchase of the new Big Pink Bus was made possible through 2023 FQHC Incubator funding awarded by the Texas Department of State Health Services along with private contributions. Ongoing operational costs are supported by operating revenue and additional grants and contributions, including funds raised from the annual Texas Mamma Jamma Ride. Since its debut, LSCC has performed nearly 1,900 mammograms on the new Big Pink Bus.

Williamson County Breast Cancer Initiative

In 2020, the Williamson County Commissioner's Court approved use of federal Coronavirus Aid, Relief, and Economic Security (CARES) Act funding and the County's Tobacco Fund

to assist uninsured women with needed health care services that were postponed due to the COVID-19 pandemic. This funding supported initial 2021 upgrades to mammography equipment onboard the Big Pink Bus. Beginning in 2024, using federal American Rescue Plan Act (ARPA) funding, Williamson County and Cities Health District partnered with LSCC to assist eligible Williamson County patients in accessing breast cancer screening and diagnostic testing. These services are provided both on the Big Pink Bus and at contracted fixed site imaging centers.

Advancing Breast Health in Central Texas 2 Project

In 2020, the University of Texas at Austin Dell Medical School (Dell Med) was awarded a three-year Cancer Prevention Research Institute of Texas (CPRIT) grant. This CPRIT grant was used to partially support operation of the Big Pink Bus, providing breast cancer prevention services to high-risk women residing in Bastrop, Caldwell, and Travis Counties. As the original three-year grant ended, Dell Med, with the support of LSCC and community partners, successfully competed for CPRIT funding of \$2,000,000 to further expand breast cancer screening and early detection among low-income patients through the beginning of 2027. The Advancing Breast Health in Central Texas 2 project is designed to comprehensively address access barriers in a nine-county area of Central Texas. This project will increase screening referrals to the Big Pink Bus while adding new brick and mortar screening sites and additional clinic partners to reach more women.

Expanding Access in New Spaces



LSCC at St. John

On January 8, LSCC began seeing patients at LSCC Adult Medicine at St. John. The St. John clinic is located within an Integral Care (IC) facility and LSCC provides Adult and Pediatric care to complement IC's services, creating a comprehensive medical home for shared patients. IC serves individuals in Travis County living with mental illness, substance use disorder, and intellectual and developmental disabilities.

LSCC at Harker Heights^{3,5}

On April 25, LSCC marked a significant achievement with the grand opening of LSCC at Harker Heights. The 10,000 square foot space is poised to serve an estimated 7,000 patients annually. The facility consolidates LSCC's previous standalone pediatric and behavioral health clinics, which served the Harker Heights community for many years. The new space allows for the addition of family medicine services, effectively delivering comprehensive primary and behavioral health care services for both adults and children, all under one roof.

LSCC at Texas A&M Health Science Center Women's Wellness

On August 5, LSCC resumed services at LSCC's Texas A&M Health Science Center – Women's Wellness. The clinic offers comprehensive care for women, including gynecological care, women's wellness exams, and family planning. In addition, patients have access to a full spectrum of other services right on campus, including family medicine, pediatrics, behavioral health, senior care, and pharmacy.

Georgetown Independent School District (GISD) Future Ready Complex⁴

On August 19, LSCC celebrated the official grand opening of the GISD Future Ready Complex with a ribbon cutting ceremony and tours of LSCC's newly relocated Georgetown ISD Health & Wellness Center within the Complex. This school-linked clinic provides primary care services for GISD employees, students, and their immediate families.



Elevating Care

Early Childhood Development

LSCC is one of seven recipients in Texas to receive Health Resources and Services Administration Early Childhood Development (ECD) funding, which aims to increase developmental screenings for children 0-5 years old, increase connections to care for identified developmental delays, and increase expertise to address early childhood development. LSCC created an ECD committee of internal experts and administrators to support the initiative. Through this initiative, LSCC hired a dedicated case manager to track patients with identified delays and to provide support to caregivers as they navigate and learn about their child's growth and development. LSCC created a new page on the LSCC website to highlight early childhood development resources for caregivers. Additionally, the ECD team added caregiver education materials and evidence-based TV programming to all LSCC waiting rooms. LSCC's ECD team continues to focus on strengthening referral relationships to effectively connect families to partner organizations to support children and families.

Family Connects Expansion^{1,2}

Family Connects is an evidence-based model designed to support whole-person, integrated health for all families of newborns at a moment of life-changing transition. Family Connects nurses are trained to carefully assess newborns and mothers and discuss concrete next steps to address opportunities and concerns, including seeking immediate medical care when necessary. In 2017, LSCC implemented the Family Connects program in Bastrop County and received expansion funding for the program in 2024. This additional funding from Bastrop County allowed LSCC to hire an

additional nurse for the program, helping LSCC to serve up to 400 families each year. Through the implementation of this community-wide service, LSCC has created strong partnerships and increased awareness about the needs of young families through the community advisory board, Bastrop's Early Childhood Coalition, as well as with community organizations like Women, Infants and Children (WIC), Catholic Charities, Parents as Teachers, Bastrop County Cares, and fellow FQHCs serving families.

Delfina Care³

Key to our efforts to improve health equity among prenatal patients, LSCC partnered with Delfina Care to render personalized, advanced technological driven care to pregnant patients. Through this program, patients gain access to a user-friendly mobile app, available in multiple languages, which allows them to track their health, connect with the LSCC care team, and access personalized educational content. Additionally, pregnant patients receive remote monitoring devices such as blood pressure cuffs and weight scales to monitor for potential complications such as preeclampsia and gestational diabetes.

LSCC's maternal health coordinator works with Delfina to ensure high-risk patients are followed closely and patients receive the attentive services needed. For example, a patient in the program who was experiencing homelessness received assistance from the LSCC maternal health coordinator and community health workers. Together, they connected her with vital resources. The patient expressed her gratitude stating, "I am grateful and appreciative for the team at LSCC to help me in this difficult time." The patient delivered a healthy baby and both mom and baby are thriving.





“Having been with LSCC for over a decade, I continue to find fulfillment in the purpose and progress of our organization. As a pediatric provider, I strive every day to serve my patients with the compassion and respect they deserve. Everyone here is dedicated to our simple yet powerful mission: to deliver exceptional, accessible, and patient-centered healthcare to our Texas neighbors. I am, and will remain, committed to this purpose—not only to enhance medical care but to help improve lives.”

HECTOR ARMANDO PEREZ
Physician Assistant



Who We Serve

Top 25 Patient Zip Codes

78626 • 78660 • 78664
78634 • 78665

78602 • 78641 • 76574
78753 • 76537

78628 • 78744 • 78613
78621 • 78681

78745 • 78758 • 76549
78612 • 78653

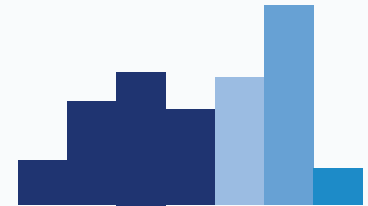
76542 • 78728 • 78617
78724 • 78754

All patient demographic information above is based on fiscal year 2024 data.

Gender

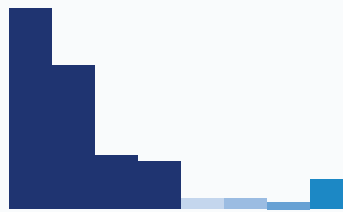


- Female: 60%
- Male: 40%



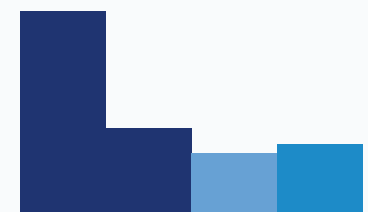
- Under 1 yr: 6%
- 1-5 yrs: 14%
- 6-12 yrs: 18%
- 13-19 yrs: 13%
- 20-34 yrs: 17%
- 35-60 yrs: 27%
- 65 yrs+: 5%

County Of Residence



- Williamson: 38%
- Travis: 32%
- Bell: 9%
- Bastrop: 8%
- Burnet: 2%
- Harris: 2%
- Hays: 1%
- Other: 8%

Income As % of Poverty



- 100% FPL or Less: 62%
- 101-150% FPL: 15%
- 151-200% FPL: 11%
- 200%+ FPL: 12%

Race



- White: 55%
- Black: 11%
- Asian/Pacific Islander: 4%
- American Indian/Alaskan: 1%
- 2+ Races: 1%
- Not Reported: 28%

Insurance Status



- Public: 42%
- Uninsured: 29%
- Private: 29%

*54% of patients identify as Hispanic

At Lone Star Circle of Care, we are dedicated to providing high-quality, comprehensive healthcare for all of our Texas neighbors. We utilize a patient-centered approach that embraces innovation and evidence-based practices. By analyzing our de-identified patient data, we are able to further tailor our healthcare offerings to best serve our patients. Creating a safe and trusting healthcare home is the heartbeat behind what we do.



PRAKASH SAMUEL EAPEN, M.D.
Family Medicine

Lone Star Circle of Care is dedicated to serving individuals and families by providing high-quality, affordable healthcare to those who need it most. We serve communities ensuring that everyone, regardless of income or insurance status, has access to essential medical services. We serve with compassion and commitment, striving to create healthier communities and improve lives, one patient at a time.



BRITTANI WOODSTOCK, LPC
Behavioral Health

How Many We Serve

FAMILY MEDICINE VISITS

96,373

BABIES DELIVERED

2,070

PEDIATRICS VISITS

108,674

BEHAVIORAL HEALTH VISITS

52,632

VISION VISITS

1,869

OB/GYN VISITS

41,721

VALUE OF PRESCRIPTIONS
DISPENSED

38M

MOBILE MAMMOGRAPHY

2,252

CONVENIENT CARE

1,963

VIRTUAL VISITS

38,848

SENIOR CARE VISITS

2,910

PHARMACY SERVICES
(PRESCRIPTIONS)

141,467

DENTISTRY

18,149

*All patient visit information above
is based on fiscal year 2024 data.*



325.7K

PATIENT VISITS



\$41.4M

UNCOMPENSATED
CARE SPENDING



96K

PATIENTS SEEN
(UNDUPLICATED)

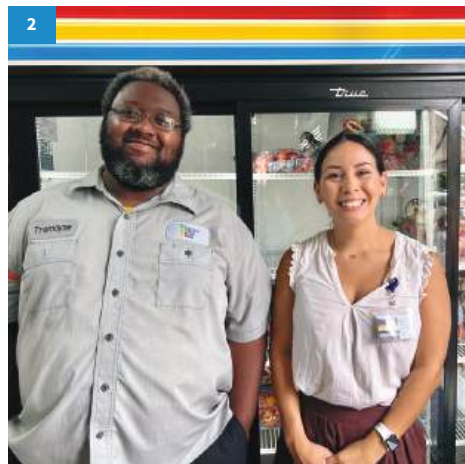
Collaborating to Enhance Care

Mobile FARMacy^{1,2}

Through a partnership with The Central Texas Food Bank and its Mobile FARMacy program, LSCC provides its patients with access to fresh produce and grocery goods on a weekly basis. Best described as a “grocery store on wheels,” the Mobile FARMacy is a large trailer stocked with local and fresh produce as well as dry goods, such as pasta and beans, and protein sources, such as eggs and chicken. Beginning in February 2024, the FARMacy truck made stops at LSCC’s clinic locations in Taylor and Bastrop to serve patients with food security needs. LSCC’s Community Health Workers (CHW) identify patients, schedule and manage patient appointments, and ensure the program operates smoothly each week. During the first eight months of the program, over 400 unique patients received support to address their food security needs. One LSCC at Taylor patient shared how grateful she was to participate in a program that allowed her family to increase their intake of fruits and vegetables. She felt the FARMacy program positively affected her life, her health, and her “mental and emotional state.” This program would not be successful without the efforts of LSCC’s CHW team and partnership with The Central Texas Food Bank.

Obstetrics & Gynecology Residency Partnership³

In 2024, LSCC proudly became a clinical training site through a partnership with the St. David’s HealthCare Graduate Medical Education Obstetrics & Gynecology Residency Program. Since June 2024, six second- and third-year residents have rotated through LSCC OB/GYN at MoPac North, gaining invaluable clinical experience while providing care to LSCC’s patients. Under the expert supervision of Dr. Shayla Matthews-Jackson and Dr. Bernard Lynch, the residents have participated in a comprehensive range of obstetric and gynecological (OB/GYN) services, including pregnancy confirmations, deliveries, birth control and family planning counseling, routine preventive visits, and both in-office and hospital-based procedures. The residents have provided positive feedback, expressing gratitude for the hands-on learning opportunities and the depth of knowledge gained during their rotation. This partnership is a vital part of LSCC’s commitment to fostering meaningful learning experiences and enhancing access to high-quality OB/GYN services within the communities we serve. We look forward to the continued growth of this collaboration in 2025.



Awards and Achievements

Health Resources and Services Administration Operational Site Visit^{4,5}

In August 2024, LSCC completed its triennial Health Resources and Services Administration (HRSA) Operational Site Visit (OSV) with no findings. The OSV is a comprehensive evaluation of a health center's compliance with federal standards in the areas of governance, financial management, clinical services, and overall performance. LSCC hosted HRSA OSV reviewers for a three-day onsite visit and provided over 550 documents to confirm adherence to HRSA's regulatory requirements. Achieving compliance with no findings demonstrates that LSCC fully meets all standards without deficiencies. This rare accomplishment reflects the hard work, dedication, and commitment of our entire team to delivering the highest quality care in the communities we serve.

Health Center Program Quality Awards Recognition

For the eleventh consecutive year, LSCC was recognized by HRSA as a Health Center Quality Leader, ranking among the top 20% of health centers in the nation for overall clinical performance in 2023.

Out of 71 Texas health centers reporting clinical data, LSCC was one of 19 to receive gold or silver recognition. HRSA tracks clinical quality metrics for all of the nearly 1,400 health centers operating nationally and LSCC's 2023 performance exceeded the Texas average on 15 of 18 clinical quality indicators.

LSCC also received the following recognitions:

- **Advancing Health Information Technology (HIT) for Quality:** Recognizes health centers that meet all criteria to optimize HIT services that advance telehealth, patient engagement, interoperability, and collection of social determinants of health to increase access to care and advance quality of care.
- **Patient Centered Medical Home Recognition (PCMH):** Recognizes health centers with PCMH recognition in one or more delivery sites.

In 2023, nearly 1,400 health centers operating 15,500 sites across the nation reported serving a record 31.3 million patients. LSCC served 95,637 patients during the reporting period.



In 2001, LSCC was founded on the promise of bringing quality, affordable healthcare to all. Caring for our Texas neighbors, regardless of income or coverage status, takes significant resources. Addressing the social constructs that affect health, those that must be treated outside the exam room, do as well. LSCC's many donors, partners, and collaborators help make LSCC's mission a reality.



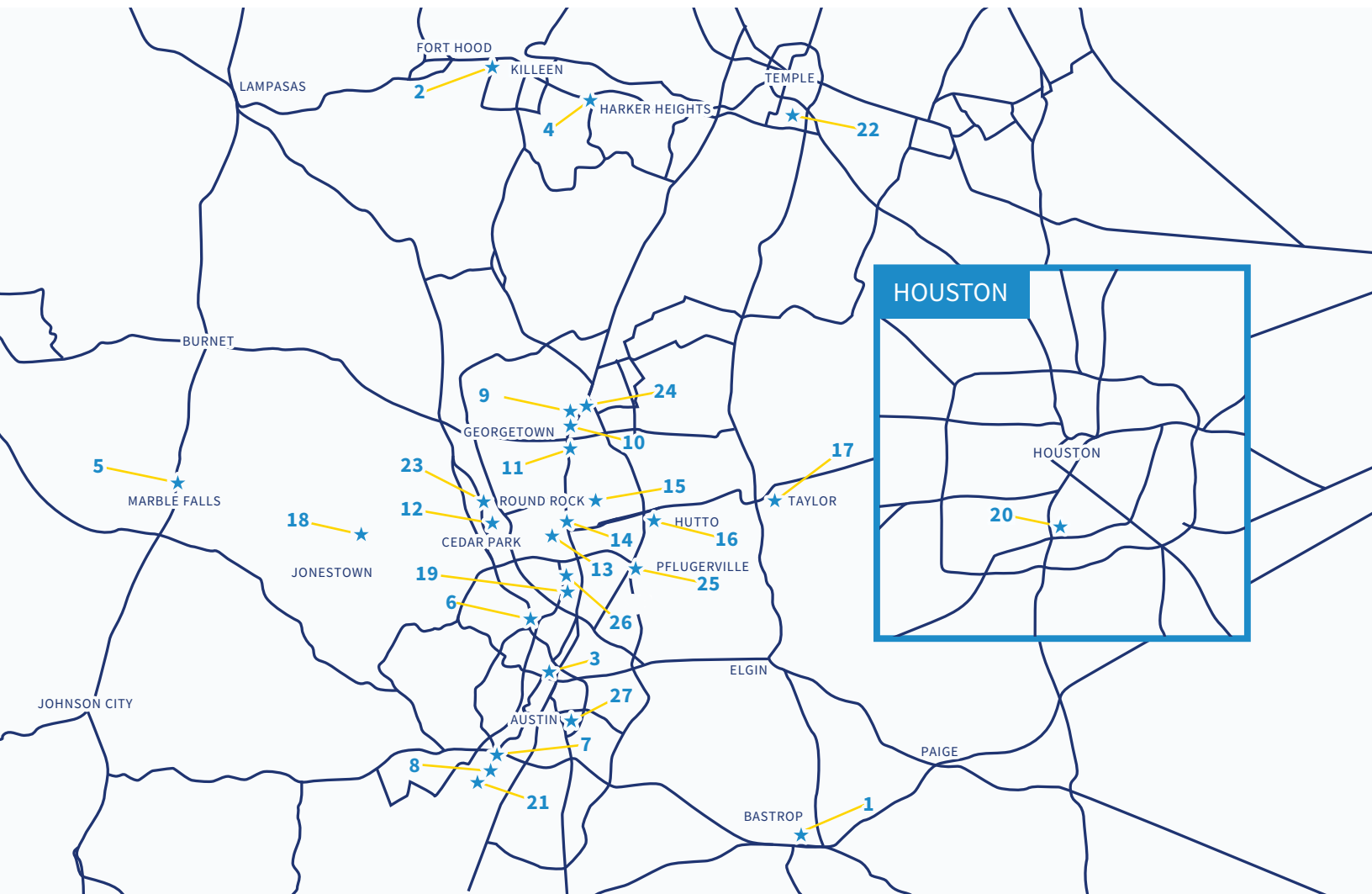
Partners and Grantors

- Ascension Seton
- Austin Physical Therapy Specialists
- Austin Radiological Association
- Austin/Travis County Health & Human Services
- Bluebonnet Trails Community Services
- Bastrop County
- Bastrop County Cares
- Bastrop County Indigent Health Care Program
- Bell County Public Health District
- Cedar Park Regional Medical Center
- Central Health
- Central Texas Food Bank
- City of Taylor
- CommuniCare
- CommUnityCare
- Community Health Best Practices, LLC
- Community Health Centers of South Central Texas
- ConferMED
- Delta Dental Community Care Foundation
- Dent-Well Campus Smiles
- El Buen Samaritano
- Episcopal Health Foundation
- Exact Sciences
- Family Connects International
- Farmshare Austin
- Georgetown Health Foundation
- Georgetown Independent School District
- Health Resources and Services Administration
- Houston Methodist
- Michael & Susan Dell Foundation
- National Association of Community Health Centers
- One Step Diagnostic
- Opportunities for Williamson & Burnet Counties
- People's Community Clinic
- Quest Foundation
- Dr. Sridhar P. Reddy, M.D.
- Samsung Austin Semiconductor
- St. David's Foundation
- St. David's HealthCare Partnership
- St. Joseph Medical Center
- Texas A&M Health Science Center
- Texas Association of Community Health Centers
- Texas Health & Human Services Commission
- United HealthCare Services, Inc.
- The University of Texas at Austin Dell Medical School
- WellMed Charitable Foundation
- Williamson County and Cities Health District
- Yield Giving

Big Pink Bus Contributors

- Ascension Seton
- Austin Radiological Association
- Baylor Scott & White Health
- Boss Babes ATX
- Central Health
- Central Texas Addressing Cancer Together
- Donna Stockton
- H-E-B
- Kanga Roofs
- Karen Cole
- Kendra Scott
- Kendra Scott Foundation
- Lowe Foundation
- Meyer Levy Charitable Trust
- Moody Foundation
- Shield-Ayres Foundation
- Shivers Cancer Foundation
- Southwestern University
- St. David's Foundation
- Tejemos Foundation
- Texas Department of State Health Services
- Texas Mamma Jamma Ride
- Texas Mutual
- Texas Oncology
- Tito's Handmade Vodka
- United Way for Greater Austin
- University Federal Credit Union
- The University of Texas at Austin Dell Medical School
- Williamson County
- ... and hundreds of generous individuals and families

Lone Star Circle of Care Locations



Locations

- 1** Lone Star Circle of Care at Bastrop
- 2** Lone Star Circle of Care at Killeen
- 3** Lone Star Circle of Care Adult Medicine at St. John
- 4** Lone Star Circle of Care at Harker Heights
- 5** Lone Star Circle of Care at Marble Falls
- 6** Lone Star Circle of Care at Northwest Austin
- 7** Lone Star Circle of Care at Ben White Health Clinic
- 8** Lone Star Circle of Care at Stassney
- 9** Lone Star Circle of Care at Lake Aire Medical Center
- 10** Lone Star Circle of Care at Georgetown Dental
- 11** Lone Star Circle of Care at Georgetown Women's Center
- 12** Lone Star Circle of Care at Whitestone
- 13** Lone Star Circle of Care OB/GYN at Round Rock
- 14** Lone Star Circle of Care at Round Rock Health Clinic
- 15** Lone Star Circle of Care at Texas A&M Health Science Center
- 16** Lone Star Circle of Care at Hutto
- 17** Lone Star Circle of Care at Taylor
- 18** Lone Star Circle of Care at Jonestown
- 19** Lone Star Circle of Care at Collinfield
- 20** Lone Star Circle of Care at Houston Museum District
- 21** Lone Star Circle of Care at El Buen Samaritano
- 22** Lone Star Circle of Care at Temple
- 23** Lone Star Circle of Care at Cedar Park
- 24** Lone Star Circle of Care at Georgetown ISD Health & Wellness Center
- 25** Lone Star Circle of Care at Pflugerville
- 26** Lone Star Circle of Care at MoPac North
- 27** Lone Star Circle of Care at Oak Springs

Lone ★ Star
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